

VAT SUPPORT SERVICE

Our VAT support service often results in us identifying potential issues before they crystallise and enables us to put controls in place to avoid high VAT costs and penalties.

Our VAT support service is a collaborative approach to supporting you with your day to day VAT queries, whilst allowing us to develop a strong working relationship with you. This support service often results in us identifying potential issues before they hit and enables us to put remedial measures in place to avoid high VAT charges or penalties.

What does the support service include?

Included in our VAT support service offering are the following:

- A helpline
- Initial health check of up to half a day at your premises
- Three meetings per annum at your premises
- Attendance at VAT inspections
- 20% discount on our normal charges for VAT advice falling outside the support service

You will be assigned a manager who will lead the initial and ongoing engagement and be the preferred point of contact for you and your team.

Included within the support service would be queries that take no more than 30 minutes to resolve. If the query is likely to take longer, we will provide an estimate of time and costs to resolve the matter. We expect to respond to any queries within 24 hours. We deal with queries by phone or email and welcome the opportunity to discuss the issue with you.

Ongoing support

Our collaborative approach means we will work with you and your team to build a more complete understanding of your organisation, enabling us to provide more

effective and proactive support. We want to build and develop relationships, not merely respond to questions asked with 'closed' answers.

Advice falling outside the scope of the support service

We operate a competitive price point for queries falling outside of the helpline. We can provide consulting services at an agreed daily or hourly rate. Fixed fees are agreed in advance. We can provide control reviews, awareness and training sessions. An example of our training courses includes tax risk management for in house teams, officers and stakeholders as required. We provide indirect tax advice on all types of transactions, including property and international supplies.

Other taxes

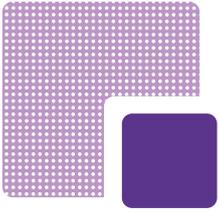
We have specialists in all areas of tax and can provide advice if required in respect of other taxes where relevant. It is important to note we do not charge for exploratory calls or discussions, only for the provision of advice at an agreed fee. We want an open and honest dialogue with you.

Why UHY Hacker Young?

We have a significant and diverse client base and are one of the largest suppliers of professional services in the UK. The service team all have considerable experience in indirect taxation and are former Revenue officers. They have an outstanding record of producing significant savings for clients, managing risk and dealing with HMRC both at policy level and with local officers.

Other benefits

As well as providing access to immediate and commercial advice the support service is good evidence of reasonable care which can mitigate penalties and improve compliance ratings with HMRC.



Our collaborative approach means we will work with you and your team to build a more complete understanding of your organisation, enabling us to provide more effective and proactive support.

How much does it cost?

We have a standard pricing model which is normally priced at:

- £3,000 per annum; or
- £800 per quarter

The minimum term is six months. Prices exclude VAT.

We can develop a bespoke model as required and provide separate quotes for training and other requirements.

We also offer a separate review that can produce significant savings and provide assurances in respect of tax risk management and governance.

THE NEXT STEP

Sean Glancy is a VAT & indirect taxes partner based in our London office. He helps clients manage tax risk through planning, review and control strategies. He works within the spirit of the law to develop cost reduction solutions which are appropriate and avoid client and adviser reputational risk.



Sean Glancy, VAT & indirect taxes partner
t: +44 7216 4674
e: s.glancy@uhy-uk.com

You can read more about us on our website at www.uhy-uk.com.



UHY Hacker Young Associates is a UK company which is the organising body of the UHY Hacker Young Group, a group of independent UK accounting and consultancy firms. Any services described herein are provided by the member firms and not by UHY Hacker Young Associates Limited. Each of the member firms is a separate and independent firm, a list of which is available on our website. Neither UHY Hacker Young Associates Limited nor any of its member firms has any liability for services provided by other members.

A member of UHY International, a network of independent accounting and consulting firms.



This publication is intended for general guidance only. No responsibility is accepted for loss occasioned to any person acting or refraining from actions as a result of any material in this publication.

© UHY Hacker Young 2018

www.uhy-uk.com

Helping you prosper